HR Headscratchers

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The City of Elven & Shannon

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- The City of Elven posted an Executive Assistant job (\$60K–\$90K/year).
 - Before posting, the City offered the current employee a retention bonus to stay, but the employee declined.
- Shannon, a college grad with a past felony drug conviction, applied.
 - The low end of the salary range would require Shannon to work a second job to cover her living expenses.
- She disclosed her conviction and got an interview.
- HR Director googled Shannon and reviewed her social media.

- HR noticed what seemed to be a hand disability and tattoos (including a teal ribbon, commonly associated with anxiety awareness).
- During the interview, HR asked:
 - About her physical abilities (typing)
 - About her tattoos
 - About club/organization membership
- Shannon got a conditional offer, pending a drug test.
- She disclosed her anxiety disorder and requested an emotional support animal as accommodation.
- HR now wants to know: Can the offer be revoked?

The City of Elven & Shannon Takeaways: What Would You Do?

- 1. Can the City offer retention bonuses to employees?
- 2. Is it appropriate to reference "recently graduated" in a job posting?
- 3. Can the City restrict employees from holding second jobs?
- 4. Can the job application ask about criminal convictions?
- 5. Is it proper for HR to review an applicant's social media before the interview?
- 6. Should HR ask about prior salary during interviews?
- 7. Is it lawful to ask about physical limitations (e.g., hand issues) pre-offer?

- 8. Should HR ask about the meaning of tattoos (e.g., awareness ribbons)?
- 9. Should HR inquire about clubs or organizations an applicant belongs to?
- 10. Can the City require a drug test before employment begins?
- 11. Can Shannon be disqualified if her drug test shows nonpsychoactive cannabis metabolites?
- 12. What rules apply to emotional support animals in the workplace?
- 13. Can a conditional offer be revoked due to health issue disclosures?

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Sam & the City's Shifting Priorities

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- Sam, a Strategic Advisor, includes she/her pronouns in her email and displays a Pride flag at her workstation.
- She answers coworkers' questions about her LGBTQ identity and support for gender-diverse communities.
- Sam is asked to help revise City materials based on new federal priorities, including:
 - Consulting legal on repealing anti-discrimination policies
 - Removing Juneteenth as a holiday
 - Taking down "All Gender" restroom signs
 - Scrubbing "DEI" terms from public materials

- Sam is also asked to join the hiring panel for a new City Manager.
- During the post-interview discussion, stakeholders express concern:
 - One objects to a finalist's use of they/them pronouns
 - Another worries that selecting a person of color will seem like a "DEI hire"
- Sam becomes upset and leaves the meeting.
- Afterward, a senior staff member, Sally, complains to leadership:
 - Upset about Sam's reaction in the meeting
 - Discomfort with Sam's Pride flag and pronouns
 - Says it is unfair that she cannot display religious symbols (like a picture of Jesus)

Sam & the City's Shifting Priorities Takeaways: What Issues Are at Play?

- 1. How should employers respond to employee expression of identity (e.g., pronouns, Pride flags)?
- 2. Are there limits to personal expression at work? Does context matter?
- 3. What are the legal and practical concerns with:
 - Removing DEI-related language or policies
 - Asking an LGBTQ employee to lead such efforts

- 4. What if Sam's treatment is seen as retaliation or discrimination?
- 5. How should religious expression (e.g., photo of Jesus) be addressed in comparison?
- 6. What should leadership do about post-interview comments about race and pronouns?



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Surveillance & the City Manager's Wish List

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- City Manager wants to monitor in-office staff using:
 - Email review
 - Keystroke tracking
 - Security cameras
- For field employees, he wants:
 - Vehicle tracking (GPS and cameras)
 - Monitoring via phones and wearables
- You have concerns. What do you tell your client?

Surveillance & the City Manager's Wish List Takeaways: Balancing Oversight & Employee Privacy

- 1. What privacy rights do public employees have in the workplace?
- 2. Notice and consent: What is required?
- 3. When is surveillance permissible vs. excessive?
- 4. Do different rules apply to field staff vs. office workers?
- 5. Is hidden surveillance ever okay?
- 6. What role do union contracts play?



Fred's Style & the City's Standards

Fred's Style & the City's Standards

- Fred starts wearing strong fragrance and tight clothes.
- Coworkers complain of headaches and distractions.
- He also begins wearing politically sensitive hats/shirts and decorates his workspace with signs.
- What can the City Manager do?

Fred's Style & the City's Standards Takeaways: Expression, Disruption & Workplace Expectations

- 1. Fragrance sensitivities: Accommodation or policy issue?
- 2. Clothing and appearance policies: What is enforceable? Union issues?
- **3**. Political expression: Protected or not?
- 4. Does disruption justify discipline?



Barney's Tardiness & the City's Next Steps

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- Barney has poor attendance and frequent tardiness. Barney blames fatigue from another job and possible medication use (not prescribed).
- Two other employees in other departments had similar issues but were not fired (different departments).
- Supervisor wants to terminate.
- What more do you need to know before signing off?

Barney's Tardiness & the City's Next Steps Takeaways: Consistency, Documentation & Discipline

- 1. Why have other employees been treated differently? What risks of perceived unequal treatment?
- 2. Is Barney entitled to medical accommodation?
- 3. Are there policy violations (moonlighting, drug use)?
- 4. Is there proper documentation of performance issues?



Beth, Joe & Raquel: The City's Termination Trio

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- Beth: Poor performance, claims whistleblower retaliation
- **Joe**: Appears impaired Manager wants to fire, HR wants drug test + last-chance agreement
- **Raquel**: Termination delayed \rightarrow discloses disability, reports injury, and files harassment complaint

What paths forward?

Beth, Joe & Raquel: The City's Termination Trio Takeaways: Red Flags Before Letting Go

- **1. Beth**: How to terminate without a whistleblower claim? Does the timing matter? What documentation would be helpful?
- **2. Joe**: How to handle suspected drug use? Union issues?
- **3. Raquel**: Do disability disclosure, injury report and harassment claim delay or prevent termination? What investigation/documentation?



Exits & Agreements: The City Wraps It Up

Exits & Agreements: The City Wraps It Up

- Employees are about to be terminated. HR and Manager ask:
 - -What procedural rights apply? (Loudermill, Garrity?)
 - -Should severance be offered? Same amount for each? What if others got more in the past?
 - -What should go into the separation agreement?

Exits & Agreements: The City Wraps It Up Takeaways: Separation Terms, Rights & Risks

1. Key agreement terms: What to keep and what to reject?

- Release mutual?
- Confidentiality "Silenced No More"
- Noncompete/Nonsolicit
- Nondisparagement
- Post-employment cooperation
- Clawbacks
- Release timelines and requirements (21/7/45 days, demographics)



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Emily's Leave & the City's Return-to-Work Challenge

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- Emily, a supervisor in IT, has 2 weeks of PTO and 1 week of personal leave.
- She unexpectedly misses a full week of work without notifying anyone.
- The following Monday, she calls and says she had a moderate stroke and is taking FMLA leave.
- She also says she has been approved for WA Paid Family & Medical Leave from April 2025 through April 2026.

- When she returns (date unclear), she says she:
 - Needs to work remotely 4 days/week due to light/noise sensitivity
 - Needs to bring a support animal on the 1 in-office day
- City policy requires all employees to be in office 3 days/week.
- Emily asks for reassurance that she can return to her supervisory role.

Emily's Leave & the City's Return-to-Work Challenge Takeaways: Medical Leave, Accommodation & Job Reinstatement

- 1. What documentation should the employer request?
- 2. How do FMLA and WA PFML interact?
- 3. Does Emily's no-call/no-show week impact her leave rights?
- 4. Can the City require more in-office time despite her disability?
- 5. What is the difference between a service animal and an emotional support animal at work?
- 6. What are the rules around job restoration after protected leave?

Questions?



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